

# **How do I pay my assessment?**

**There are several options for paying your assessment.**

**Mail Regular Payments To:**

The Glen of Pacific Grove Homeowners Association  
c/o Regency Management Group  
P.O. Box 96993  
Las Vegas, NV 89193-6993

**Mail Overnight Payments To:**

The Glen of Pacific Grove Homeowners Association  
c/o Regency Management Group  
33033 W. Ray Road, Suite 200  
Chandler, AZ 85226

Your check must be made payable to the name of your Association. Include your 6-digit owner account number which is listed on your statement or payment coupon. The owner account number typically is the first three (3) digits of your unit address and the first three (3) letters of your last name. Please contact Regency Management Group at 831-647-2442, if you need assistance with your owner account number.

**Electronic or Recurring Payment (Alliance Association Bank):**

You can make a one-time electronic payment or schedule recurring payments once you have made a one-time payment and created a log in and password. You can do so by visiting: <https://pay.allianceassociationbank.com/home>. You will need to enter a management company ID (7451), the association ID (GPG) followed by your 6-digit owner account number found on your statement or payment coupon in the following format 123ABC. The owner account number typically is the first three (3) digits of your unit address and the first three (3) letters of your last name. Please contact Regency Management Group at 831-647-2442, if you need assistance with your owner account number. If you need assistance with the website, please contact Alliance Association Bank at (844) 739-2331.

**Your Personal Online Banking or Bill Pay System:**

If you use your own bank's Online Bill Pay System to pay assessments, make sure that the payee/biller name, address and account number are accurate. The payee/biller name must be the name of your Association. You must also include your 6-digit owner account number on the Bill Pay check. Your 6-digit owner account number can be found on your statement or payment coupon. The owner account number typically is the first three (3) digits of your unit address and the first three (3) letters of your last name. Please contact Regency Management Group at 831-647-2442, if you need assistance with your owner account number. Your online banking payment is not an electronic transfer of funds. Please allow 5-7 days for mailing. Mail Payments to:

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c/o Regency Management Group  
P.O. Box 96993  
Las Vegas, NV 89193-6993

**Credit Card Payments (Fees Apply):**

Homeowners also have the option to process a one-time payment using their debit or credit card. Fees apply to debit or credit card transactions at the time the homeowner completes the payment transaction online. The fee is charged directly to the homeowner. The standard tier selected for debit and credit card fees is 3% fee for credit cards and a \$5 flat fee for debit card payments. The website that you will use for this type of service is <https://pay.allianceassociationbank.com/home>.